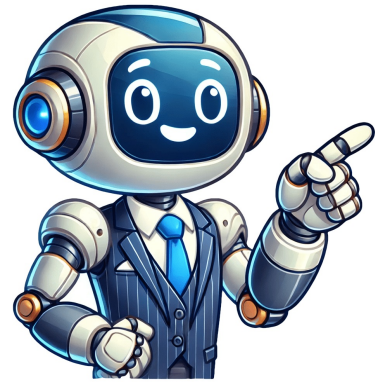I'm not a bot

Given article text here As organizations prepare for the upcoming revision of ISO 9001 standard, many are curious about changes expected and how businesses can prepare. At Concentric Global, we monitor developments closely and offer support to navigate this transition smoothly. ISO 9001 is the most recognized Quality Management System (QMS) standard globally, enhancing customer satisfaction and improving processes. The International Organization for Standardization reviews standards every five to ten years. Although the last revision was expected between 2021 and 2023, the delay was partly due to global pandemics and supply chain issues. In late 2023, the ISO/TC 176 Working Group committee initiated the update of ISO 9001. The two-year process reviews existing requirements, new technologies, and aligns with ISO 9000 updates. An initial working draft was circulated in December 2023 to experts from around the world. A follow-up meeting was held in February 2024. The current stage of ISO 9001 is in the "Under development" phase ISO/CD 9001, Stage 30.92. The new version is expected to focus on digitalization, automation, and data-driven improvement for organizations embracing Industry 4.0 and IoT. Sustainability and environmental responsibility will also be emphasized, aligning with businesses adopting green practices. The revised standard is likely to include requirements such as document control, information security, and knowledge management. A stronger emphasis on risk-based thinking will also continue. With advancements in technology and evolving customer expectations, it's essential for ISO 9001 to evolve to meet new challenges, including improved connections between quality terminology and global business acumen. To stay ahead in business, organizations should proactively address potential issues before they impact operations or customer satisfaction. Integrating risk and opportunities into planning and process execution is essential. This upgrade will refine how organizations track and respond to changing needs, leveraging tools like data analytics and leading indicators to predict risks and opportunities. Agility is a key trend, requiring quick change and improved communication. Organizations must leverage technology to be responsive to change requests or customer complaints, improving internal communication, or spotting emerging market needs. Stay informed through updates from ISO and trusted quality management organizations. Concentric Global provides critical information via email newsletters and LinkedIn, as well as an ISO 9001 Resources page with training opportunities and useful tools. Consider integrating your quality management system processes, focusing on digital processes, risk management, and sustainability initiatives. Reconsider segmented audits and management review processes. Think ONE SYSTEM by incorporating QMS X.0 into your business strategy, discussing changes with your team, and sharing best practices with suppliers.

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